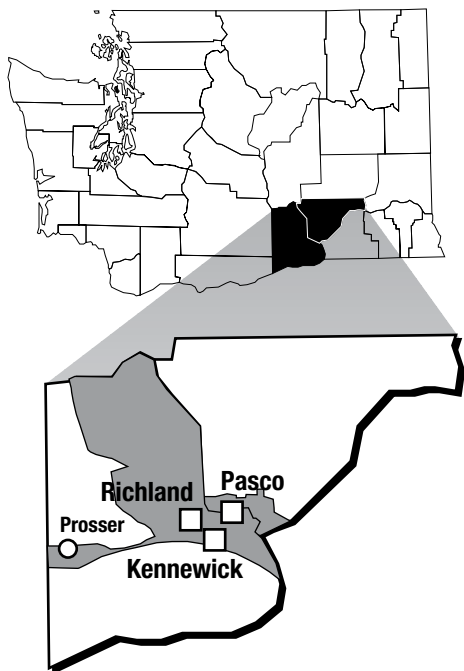


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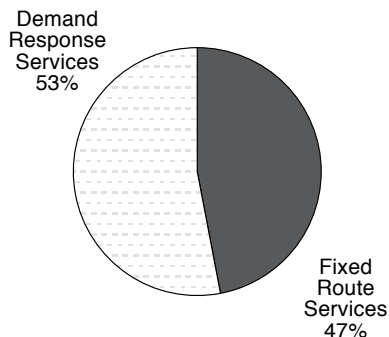


## System Snapshot

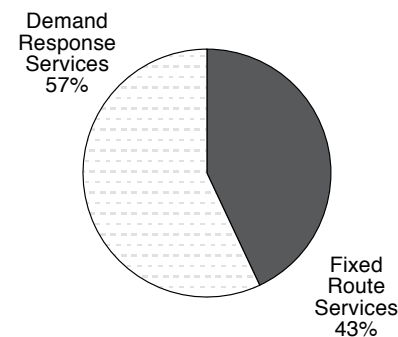
- Operating Name: Ben Franklin Transit (BFT)
- Service Area: Central Benton and Franklin Counties
- Congressional District: 4
- Legislative Districts: 8 and 16
- Type of Government: Public Transportation Benefit Area
- Governing Body: Nine-member board of directors with one Benton County commissioner, two Franklin County commissioners, and one councilmember each from the cities of Benton City, Prosser, Kennewick, Pasco, Richland, and West Richland.
- Tax Authorized: 0.6 percent total sales and use tax—0.3 approved in May 1981 and an additional 0.3 percent approved in March 2002.
- Types of Service: 24 fixed routes, Dial-A-Ride (Paratransit) service for persons with disabilities who cannot use fixed route service, vanpool, Trans+PLUS, a curb-to-curb demand response service for the general public, night and Sunday service, and general public demand response service in rural Benton County.



**Total Vehicle Hours in 2005**



**Total Vehicle Hours in 2011**



- Days of Service: Weekdays, between 6:00 a.m. and 7:00 p.m.; Saturdays, between 8:00 a.m. and 7:00 p.m., with Trans+PLUS service between 7:00 p.m. and 2:30 a.m.; Sunday Trans+PLUS (demand response) service between 8:00 a.m. and 5:00 p.m.
- Base Fare: \$.85 per boarding, fixed route and Dial-A-Ride (Paratransit).

### Current Operations

BFT operates fixed route service, Mondays through Saturdays, as follows:

- 23 urban local routes (Richland/Kennewick/Pasco urbanized area) and three urban intercity routes.
- One rural intercity route (Richland/Benton City/Prosser).
- Rural general public demand response service in Prosser, Benton City, and Finley areas of Benton County.

BFT provides Dial-A-Ride (Paratransit) service for persons with disabilities six days a week.

BFT contracts for Trans+PLUS (demand response) during evening hours, six days a week and Sundays.

BFT operates a vanpool program with 175 vans and provides ridematching services.

### Revenue Service Vehicles

Fixed Route – 62 total, 28 are ADA accessible, model years ranging from 1988 to 2005.

Paratransit – 91 total, all ADA accessible, model years ranging from 1992 to 2005, 14 operated by contractors.

Vanpool – 210 total, one equipped with wheelchair lift, model years ranging from 1992 to 2005.

### Facilities

BFT has a maintenance, operation, and administration facility located in Richland, covering nine acres. Three major structures at the facility include a 21,500-square foot maintenance building, a 8,500-square foot operations and administration building, and a 2,100-square foot bus wash.

There are six transit centers within BFT's service area: Knight Street, Richland; Huntington, Kennewick; Sterl Adams-22nd Avenue, Pasco; Benton City; Prosser; and West Richland. BFT has 50 bus shelters along its routes.

### Intermodal Connections

BFT serves the Tri-Cities Airport via Route 225 on request, and Trans+PLUS (demand response) night and Sunday service.

Greyhound Lines connects passengers at the Knight Street Transit Center on its Seattle service.

BFT provides service to the Pasco multi-modal facility providing connections with Greyhound, Amtrak, and the Grapeline Walla Walla service through Fixed Route 62 and Trans+PLUS (demand response) night and Sunday service.

Almost all schools in the area are near a BFT fixed route. Overload or tripper buses have been added to selected routes due to load factors increased by school-aged passengers. BFT also serves Columbia Basin Community College and Washington State University-Tri-Cities.

BFT provides service to seven park and ride lots in the service area.



## 2005 Achievements

- Completed and opened the 3 Rivers Transit and Customer Service Center.
- Annexed Finley area and initiated service to the area.
- Increased service hours in all service modes.
- Increased overall system ridership by 6.3 percent.
- Acquired new replacement vehicles for fixed route, Dial-A-Ride (Paratransit), and vanpool services.

## 2006 Objectives

- Increase ridership in all modes.
- Complete vehicle fueling and parking enhancements at the BFT Maintenance, Operations and Administration facility.
- Acquire replacement vehicles for the fixed route service.
- Acquire replacement vehicles for Dial-A-Ride (Paratransit) service.
- Acquire replacement vanpool vehicles.

## Long-range Plans (2007 through 2011)

- Increase Dial-A-Ride (Paratransit) service 4.5 percent per year.
- Expand present Maintenance, Operations, and Administration facility.
- Acquire 23 new accessible transit buses.
- Acquire 33 new Dial-A-Ride (Paratransit) vehicles.
- Acquire 110 new vanpool vehicles.
- Increase service hours in all system modes.
- Increase system ridership in all system modes.



## Ben Franklin Transit

	2003	2004	2005	% Change	2006	2007	2008	2011
<b>Annual Operating Information</b>								
Service Area Population	177,035	182,735	<b>196,278</b>	7.41%	N.A.	N.A.	N.A.	N.A.
<b>Fixed Route Services</b>								
Revenue Vehicle Hours	128,718	133,786	<b>140,634</b>	5.12%	140,396	144,608	144,608	150,065
Total Vehicle Hours	137,984	143,571	<b>151,153</b>	5.28%	148,249	152,696	152,696	158,458
Revenue Vehicle Miles	2,290,063	2,308,549	<b>2,397,242</b>	3.84%	2,396,368	2,468,259	2,468,259	2,561,401
Total Vehicle Miles	2,484,943	2,493,233	<b>2,553,261</b>	2.41%	2,588,077	2,665,720	2,665,720	2,766,313
Passenger Trips	2,832,367	2,929,267	<b>3,060,390</b>	4.48%	3,169,494	3,359,664	3,460,454	3,919,867
Diesel Fuel Consumed (gallons)	532,765	574,060	<b>582,173</b>	1.41%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	1	1	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	2	0	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	109.2	126.6	<b>131.7</b>	4.03%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$10,417,657	\$11,757,755	<b>\$12,798,404</b>	8.85%	\$13,738	\$14,853	\$15,744	\$19,225
Farebox Revenues	\$607,601	\$645,895	<b>\$681,582</b>	5.53%	\$631,911	\$669,826	\$689,920	\$781,515
<b>Demand Response Services</b>								
Revenue Vehicle Hours	118,154	139,471	<b>151,084</b>	8.33%	154,282	160,219	166,448	186,787
Total Vehicle Hours	135,877	158,535	<b>171,419</b>	8.13%	172,118	178,779	185,766	208,485
Revenue Vehicle Miles	1,849,132	2,375,523	<b>2,663,603</b>	12.13%	2,701,381	2,801,876	2,906,592	3,248,019
Total Vehicle Miles	2,108,010	2,625,035	<b>2,906,569</b>	10.72%	2,504,529	2,607,212	2,714,776	3,068,372
Passenger Trips	450,235	526,641	<b>569,682</b>	8.17%	574,260	596,604	619,923	696,190
Diesel Fuel Consumed (gallons)	199,794	172,572	<b>181,451</b>	5.15%	N.A.	N.A.	N.A.	N.A.
Gasoline Fuel Consumed (gallons)	59,071	116,736	<b>134,745</b>	15.43%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	1	2	<b>2</b>	0.00%	N.A.	N.A.	N.A.	N.A.
Collisions	0	0	<b>2</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	79.4	98.2	<b>102.1</b>	3.97%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$5,518,008	\$7,011,467	<b>\$8,196,034</b>	16.89%	\$9,228,564	\$10,048,258	\$10,945,664	\$14,185,499
Farebox Revenues	\$173,517	\$186,253	<b>\$204,937</b>	10.03%	\$190,398	\$196,926	\$201,043	\$213,947

	2003	2004	2005	% Change	2006	2007	2008	2011
<b>Vanpooling Services</b>								
Revenue Vehicle Miles	1,722,981	2,489,084	<b>2,778,031</b>	11.61%	2,612,400	2,642,256	2,791,536	2,791,536
Total Vehicle Miles	1,750,871	2,529,522	<b>2,822,018</b>	11.56%	2,653,764	2,684,093	2,835,737	2,835,737
Passenger Trips	507,444	657,877	<b>733,445</b>	11.49%	745,500	754,020	796,620	796,620
Vanpool Fleet Size	179	199	<b>198</b>	-0.50%	N.A.	N.A.	N.A.	N.A.
Vans in Operation	142	167	<b>168</b>	0.60%	N.A.	N.A.	N.A.	N.A.
Diesel Fuel Consumed (gallons)	74,410	67,498	<b>83,290</b>	23.40%	N.A.	N.A.	N.A.	N.A.
Gasoline Fuel Consumed (gallons)	42,268	65,648	<b>81,986</b>	24.89%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	0	1	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	0	1	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	9.4	7.1	<b>7.1</b>	0.00%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$793,293	\$1,005,880	<b>\$1,248,035</b>	24.07%	\$1,318,946	\$1,360,521	\$1,500,997	\$1,786,034
Vanpooling Revenue	\$806,388	\$1,040,056	<b>\$1,204,748</b>	15.83%	\$1,138,200	\$1,151,208	\$1,216,248	\$1,216,248



## Ben Franklin Transit

	2003	2004	2005	% Change	2006	2007	2008	2011
<b>Annual Revenues</b>								
Sales Tax	\$18,924,604	\$18,752,230	<b>\$20,633,101</b>	10.03%	\$22,003,749	\$23,412,861	\$25,306,058	\$32,071,126
Farebox Revenues	\$781,118	\$832,148	<b>\$886,519</b>	6.53%	\$822,309	\$866,752	\$890,963	\$995,462
Vanpooling Revenue	\$806,388	\$1,040,056	<b>\$1,204,748</b>	15.83%	\$1,138,200	\$1,151,208	\$1,216,248	\$1,216,248
State Special Needs Grants	\$0	\$464,892	<b>\$0</b>	N.A.	\$350,000	\$700,000	\$721,000	\$787,856
Other	\$533,615	\$471,158	<b>\$443,859</b>	-5.79%	\$577,060	\$588,610	\$622,467	\$413,850
Total	\$21,045,725	\$21,560,484	<b>\$23,168,227</b>	7.46%	\$24,891,318	\$26,719,431	\$28,756,736	\$35,484,542
<b>Annual Operating Expenses</b>								
Annual Operating Expenses	\$16,728,958	\$19,775,102	<b>\$22,242,473</b>	12.48%	\$10,561,248	\$11,423,632	\$12,462,405	\$15,990,758
Total	\$16,728,958	\$19,775,102	<b>\$22,242,473</b>	12.48%	\$10,561,248	\$11,423,632	\$12,462,405	\$15,990,758
<b>Annual Capital Purchase Obligations</b>								
Federal Section 5309 Capital Grants	\$0	\$0	<b>\$0</b>		\$2,093,492	\$1,638,785	\$2,949,212	\$0
CM/AQ and Other Federal Grants	\$2,087,971	\$0	<b>\$0</b>		\$0	\$0	\$0	\$0
Federal Section 5307 Capital Grants	\$0	\$1,792,843	<b>\$3,086,770</b>		\$3,288,445	\$1,750,735	\$1,855,779	\$1,367,547
State Vanpool Grants	\$0	\$953,379	<b>\$290,490</b>		\$109,830	\$109,830	\$0	\$0
Local Funds	\$1,954,163	\$1,222,019	<b>\$2,554,821</b>		\$2,244,080	\$1,110,854	\$1,805,363	\$468,763
General Fund	\$1,954,163	\$1,222,019	<b>\$0</b>		\$0	\$0	\$0	\$0
Total	\$5,996,297	\$5,190,260	<b>\$5,932,081</b>	14.29%	\$7,735,847	\$4,610,204	\$6,610,354	\$1,836,310
<b>Ending Balances, December 31</b>								
General Fund	\$8,372,339	\$9,444,095	<b>\$8,060,660</b>	-14.65%	\$6,332,000	\$6,179,000	\$4,841,000	\$2,588,000
Capital Reserve Funds	\$1,026,272	\$0	<b>\$0</b>	N.A.	\$0	\$0	\$0	\$0
Insurance Fund	\$1,000,000	\$1,000,000	<b>\$1,000,000</b>	0.00%	\$1,000,000	\$500,000	\$500,000	\$500,000
Total	\$10,398,611	\$10,444,095	<b>\$9,060,660</b>	-13.25%	\$7,332,000	\$6,679,000	\$5,341,000	\$3,088,000

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**Performance Measures for 2005 Operations**

	Fixed Route Services		Demand Response Services	
	Ben Franklin Transit	Small City Averages	Ben Franklin Transit	Small City Averages
Fares/Operating Cost	5.33%	7.42%	2.50%	2.35%
Operating Cost/Passenger Trip	\$4.18	\$4.97	\$14.39	\$23.06
Operating Cost/Revenue Vehicle Mile	\$5.34	\$6.04	\$3.08	\$4.95
Operating Cost/Revenue Vehicle Hour	\$91.01	\$93.47	\$54.25	\$70.04
Operating Cost/Total Vehicle Hour	\$84.67	\$86.75	\$47.81	\$61.09
Revenue Vehicle Hours/Total Vehicle Hour	93.04%	93.14%	88.14%	87.99%
Revenue Vehicle Hours/FTE	1,068	1,033	1,480	1,123
Revenue Vehicle Miles/Revenue Vehicle Hour	17.05	15.79	17.63	14.29
Passenger Trips/Revenue Vehicle Hour	21.8	20.8	3.8	3.2
Passenger Trips/Revenue Vehicle Mile	1.28	1.37	0.21	0.22

